

**Subject:** Feedback  
**Title:** Observation – Lessons in English  
**Teacher:** Terttu Hautamäki / Mercuria Business College Vantaa  
**Students:** 25 (1<sup>st</sup> class)  
**Topic:** Phone conversations (Could you please put me through ...) – with listening comprehensions and pair works for active language training  
**Date/Time:** 31.03.2011 / 10:00 – 11:30

**Procedure:**

Terttu did very active and varying English teaching. First part of the lessons was a revision of last week's topics (some phrases on cards) and the students worked together in pairs to revise and check each other's knowledge. Then the whole class trained vocabularies and phrases together. For active listening the students heard some radio plays. Afterwards they had to train spelling – therefore each pair got 2 different worksheets with names and addresses on it. The students had to do the following: first round: one student spelt and the other one wrote down the details – then change – second student spelt (from the second list) and the other wrote down the names, addresses aso.

We saw several diversified teaching methods with active pupils and always action in the classroom. In addition to it Terttu went through the classroom for individual and best support of each student.

**Our statement:**

In our opinion Terttu is very dedicated teacher who wants to support each student the best way. The changing methods all the time helps on creating an active and varying atmosphere and we think the students like this a lot. We saw very lively youth but Terttu always tried to keep them to the point and she did this very well.

We observed very interesting English lessons and in our point of view Terttu did a very professional and good work.

Finally we also want to mention that the used English book is a very wide-ranging, structured and modern designed book with lots of information, exercises, radio plays, role plays aso – which also supports the students in their learning in a good way.