

Subject: Feedback
Title: Observation – Lessons in English (Sales and Marketing)
Teacher: Michael / Mercuria Business College Vantaa
Students: 8 (3rd class – International Retailing)
Topic: Role plays + Presentations
Date/Time: 01.04.2011 / 10:00 – 13:00

Procedure:

1. Role play: Michael prepared a story for the students on a sheet of paper (first part: one person arrives at Helsinki-Vantaa Airport on a business trip and one company representative waits for him/her in order to accompany the guest to the hotel; second part: taxi driver drops two people off at the hotel; third part: ...) but each group got only one passage of the story. After 10 minutes time for preparation each group acted its part. It was quite professional – as they showed rather imaginative plays.

2. Presentation: Each group had to find some arguments to the topic: Why is it worth visiting Finland? Each group did a PowerPoint presentation and it was really nice to listen what's worth visiting Finland from the youth' point of view. They did again excellent and professional group work with lots of interesting facts and ideas.

When I (Sylvia) asked one student about one typical Finnish food (= Karelian pasties) she explained to me how it would taste etc. These pasties are really popular here in Finland, you could find them in every supermarket aso. In my opinion it looks like some kind of cheese cake but the pasties are made from a thin rye crust with a filling of rice. The best came after the lesson during our coffee break: the girl invited me to taste one of these pasties and I liked it.

Our statement:

Michael has a very smart and competent way of teaching. He always gives the students lots of background information to several topics and they like this dry sense of humour. The students also enjoy doing presentations, they are not shy and all of them practice good English. We saw very student-active lessons and in our opinion Michael did a very professional and good work.

Furthermore Michael involved us in interesting discussions about the Finnish and Austrian systems of education and way of live – so we spent nice lessons with Michael and his class.